

photos

SECT RR

MAY 15 1995

15

1. CASE NUMBER 960409CCC7146 H 9630035		2. INVESTIGATOR'S ID 8930		3. OFFICE CODE 800		EPIDEMIOLOGIC INVESTIGATION REPORT	
4. INCIDENT DATE YR MO DAY 951000		5. DATE IDI INITIATED YR MO DAY 960506					
6. SYNOPSIS OF INCIDENT OR COMPLAINT A 4-month old toaster oven caught fire while in use. There were no injuries.							
7. LOCATION Home		8. CITY 10 Coventry		9. STATE CT			
10A. FIRST PRODUCT toaster oven		11A. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS Black & Decker Shelton, CT Spacemaker T1000					
10B. SECOND PRODUCT 0000		11B. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS					
12. AGE OF VICTIM 999		13. SEX 9		14. DISPOSITION No injury		15. INJURY DIAGNOSIS 70	
16. BODY PART 99		17. RESPONDENT(S) complainant		18. INVESTIGATION TYPE on-site		19. TIME SPENT 05.0	
20. ATTACHMENTS multiple		21. CASE SOURCE 9 hotline		22. REVIEWED BY 8969		YR MO DAY 960509	
23. PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY) CPSC MAY DISCLOSE MY NAME <input checked="" type="checkbox"/> CPSC MAY NOT DISCLOSE MY NAME <input type="checkbox"/>							
24. NARRATIVE (See Instructions on Page 2)				25. REGIONAL DIRECTOR REVIEW DATE 5/9/96			
(USE ADDITIONAL SHEETS IF NECESSARY)							

MFR/PRVLR NOTIFIED
No Comments made
Comments attached
Excisions/Revisions
Firm has not requested
further notice

PRE-INCIDENT

The complainant purchased a new, under-the-counter toaster in June, 1995 from a retailer. The unit was installed by the complainant under the counter and kept plugged in. The toaster was kept clean. It was used everyday without incident until October, 1995 (exact date unknown).

INCIDENT

The complainant's 14 year old son placed a slice of bread in the toaster on "light" and within a few minutes saw flames inside the toaster.

POST-INCIDENT

The complainant's son smothered the flames with a dishtowel. There were no injuries. The family continued to use the unit without further incident until December, 1995, when the complainant's husband placed a slice of bread in the toaster on a light setting and several minutes later saw flames. He also smothered the flames with a dishtowel.

The flames seemed to be coming from the center of the unit but the complainant's family was unable to determine exactly where they came from. After the second incident, they removed the unit because it was a fire hazard. The complainant phoned the manufacturer and was referred to a local service center. The representative at the service center stated that there was nothing he could do for the consumer and she dropped the issue at that point.

PRODUCT IDENTIFICATION

Manufacturer: Black & Decker
Shelton, CT

Model: Spacemaker #T1000

Dealer: Lechmere
Manchester, CT

The toaster is a horizontal unit that can be installed under a counter. It is labeled in part, "***Spacemaker Optima***MODEL NO. T1000***HOUSEHOLD USE ONLY***BLACK & DECKER U.S. INC. SHELTON, CT 06484***UL LISTED 228E***".

PRODUCT STANDARDS

The toaster is UL listed 228E.

SAMPLE

96-800-1632 was collected from the complainant.

ATTACHMENTS

- 1 - Photographs
- 2 - C/R 96-800-1632

B. Kollen - 04/14/96

CPSC

ACCIDENT INVESTIGATION REQUEST FORM

96 II
Rohy

Document Number H 9630035A

Date of Incident 10/95 Category I.D. SECTRR

Follow-Up Requested

Hazard Analysis

Section 15

Type Follow-Up Requested

telephone call

or

On-Site

Headquarters Contact R. Rauchschnalbe

Assignment Message Obtain toaster for evaluation

Person(s) to Contact Dorine Zaccardelli

Guideline

Requested By RR

Task Number 960409 CCL 7146

Assigned to NYCO

Date

4/9/96

MAR - 5 1996

CONSUMER PRODUCT INCIDENT REPORT

Region: EASTERN

TC-2

1. NAME OF RESPONDENT Dorinne Zaccardelli	2. PHONE NO. (HOME) (WORK) 203-742-5212 203-657-2083
3. STREET ADDRESS 37 Pine Knoll Drive	4. CITY STATE ZIP CODE Coventry CT 06238
5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES 14-year-old son placed a slice of bread in toaster on light setting and several minutes later, son saw flames (height unknown) coming from inside of toaster. Toaster was clean prior to incident. Son smothered flames with a dish towel. Bread was completely burned but toaster had no visible damage.	

-cont-

960409 CCC 746

6. DATE OF INCIDENTS 10/95	7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX AND DESCRIBE INJURY: 0 Y/N none	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME none RELATIONSHIP none
9. DESCRIPTION OF PRODUCT electric horizontal under-the-cabinet toaster		10. BRAND NAME Black and Decker Spacemaker
11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Black and Decker 662 Silas Dean Highway Hartford, CT 06109 203-563-5800 unknown		12. MODEL, SERIAL NUMBERS Optima Horizontal Toaster; M# T1000
13. DEALER'S NAME, ADDRESS & PHONE unknown		
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE: damaged: see narrative		15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 6/95 AGE 4 mos.
16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: unknown		
17. HAVE YOU CONTACTED THE MANUFACTURER? YES NO x IF NOT, DO YOU PLAN TO CONTACT THEM? YES x NO OTHER?	18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO
FOR ADMINISTRATION USE		
20. DATE RECEIVED 03/04/96	21. RECEIVED BY (NAME & OFFICE) aec/HL	22. DOCUMENT NO. H9630035A
23. FOLLOW-UP ACTION		24. PRODUCT CODE(S) 0234
25. DISTRIBUTION	26. ENDORSER'S NAME & TITLE CCH 3/4/1996	

CONSUMER PRODUCT INCIDENT REPORT

H9630035A

Narrative Continued

12/95 Husband placed a slice of bread in toaster on light setting and several minutes later, he saw 4" high flames coming out of toaster's door. Toaster was clean prior to incident. Husband smothered flames with a dish towel. Bread was completely burned and toaster's outer white plastic covering surrounding door was discolored. Husband discontinued use of toaster and removed it from underneath kitchen cabinet because he feels it presents a fire hazard.

3/96 Consumer plans to call and explain incident to manufacturer.

UL listing unknown.

CPSC Source: TV

960409 CCC 7146

U.S. Consumer Product Safety Commission**AUTHORIZATION FOR RELEASE OF NAME**

Thank you for assisting us in collecting information on a potential product safety problem. The Consumer Product Safety Commission depends on concerned people to share product safety information with us. We maintain a record of this information, and use it to assist us in identifying and resolving product safety problems.

We routinely forward this information to manufacturers and private labelers to inform them of the involvement of their product in an accident situation. We also give the information to others requesting information about specific products. Manufacturers need the individual's name so that they can obtain additional information on the product or accident situation.

Would you please indicate on the bottom of this page whether you will allow us to disclose your name. If you request that your name remain confidential, we will of course, honor that request. After you have indicated your preference, please sign your name and date the document on the lines provided.



You are hereby authorized to disclose my name and address with the information collected on this case.



My identity is to remain confidential.

Ornie Zaccardell
(Signature)

5-6-96
(Date)

Att. #1

960409CCC7146

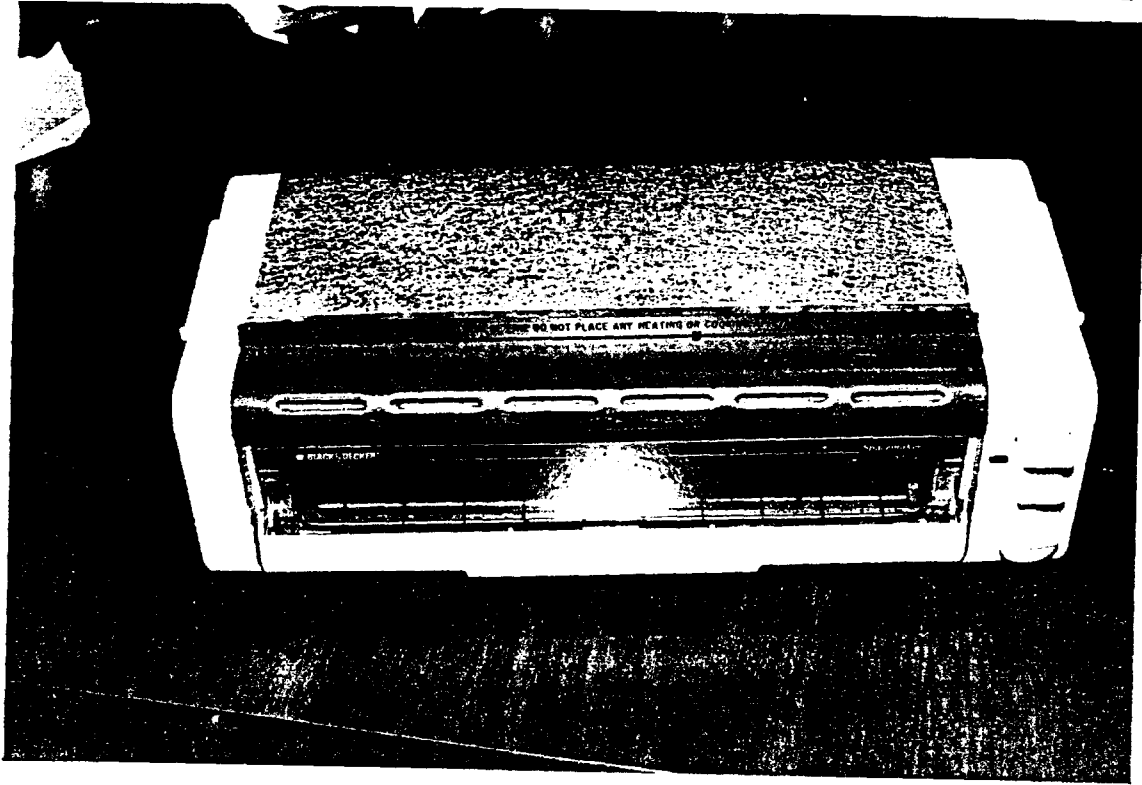
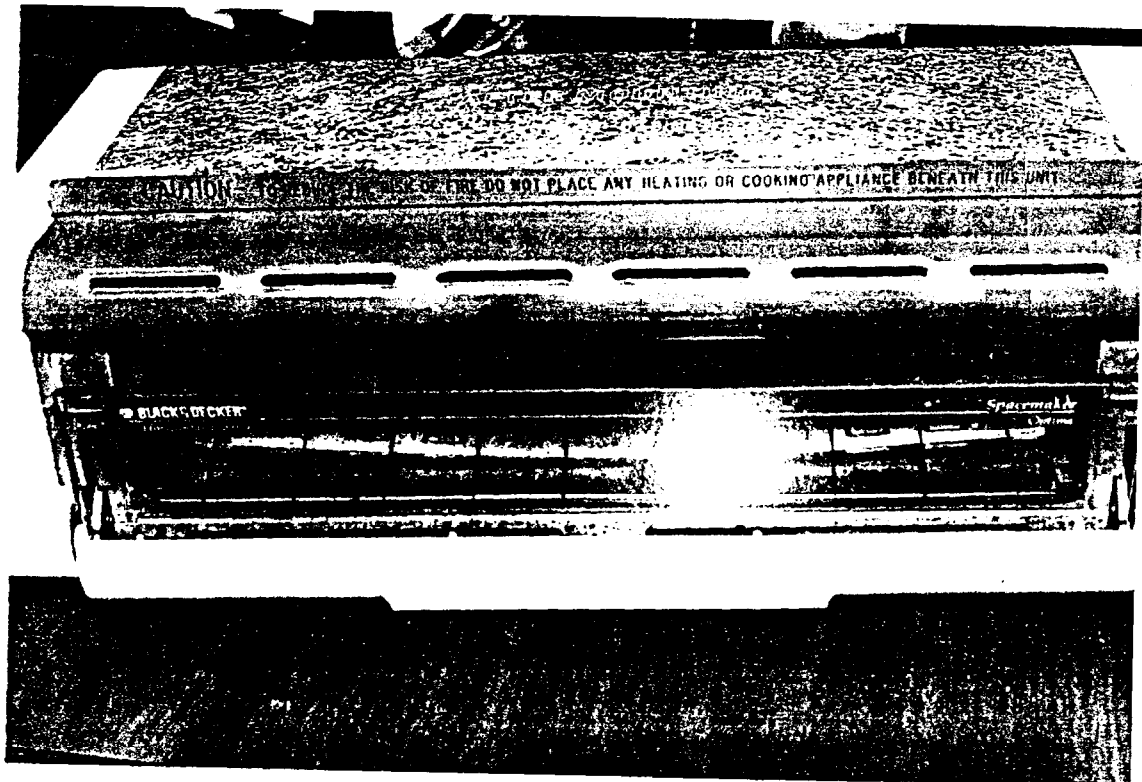


Fig. 182 - Front of the toaster



960409CCC7146

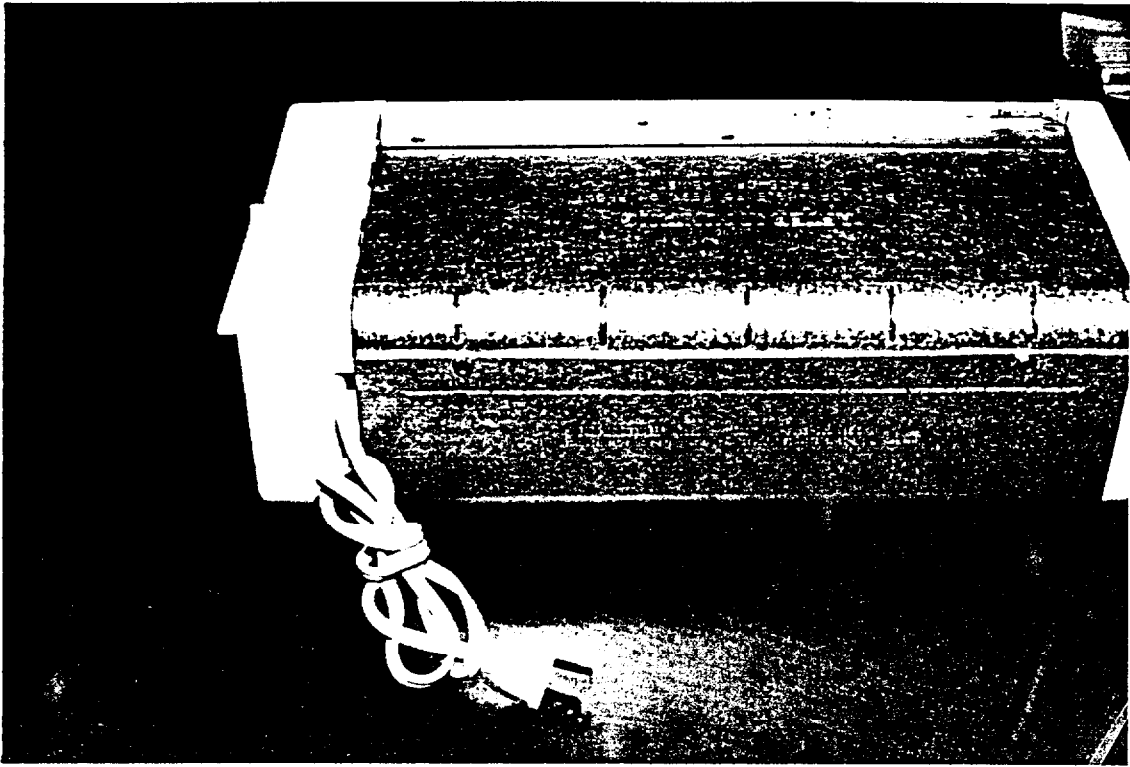


Fig.3 - Back of toaster

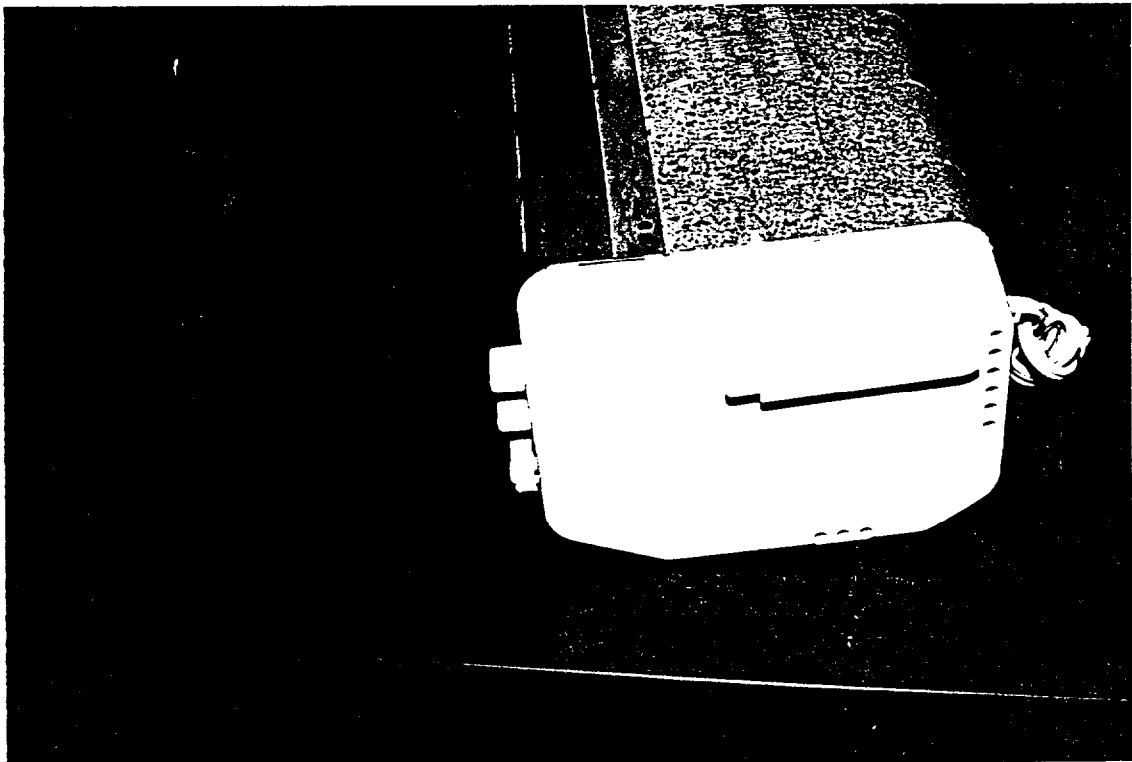


Fig.4- Side of toaster

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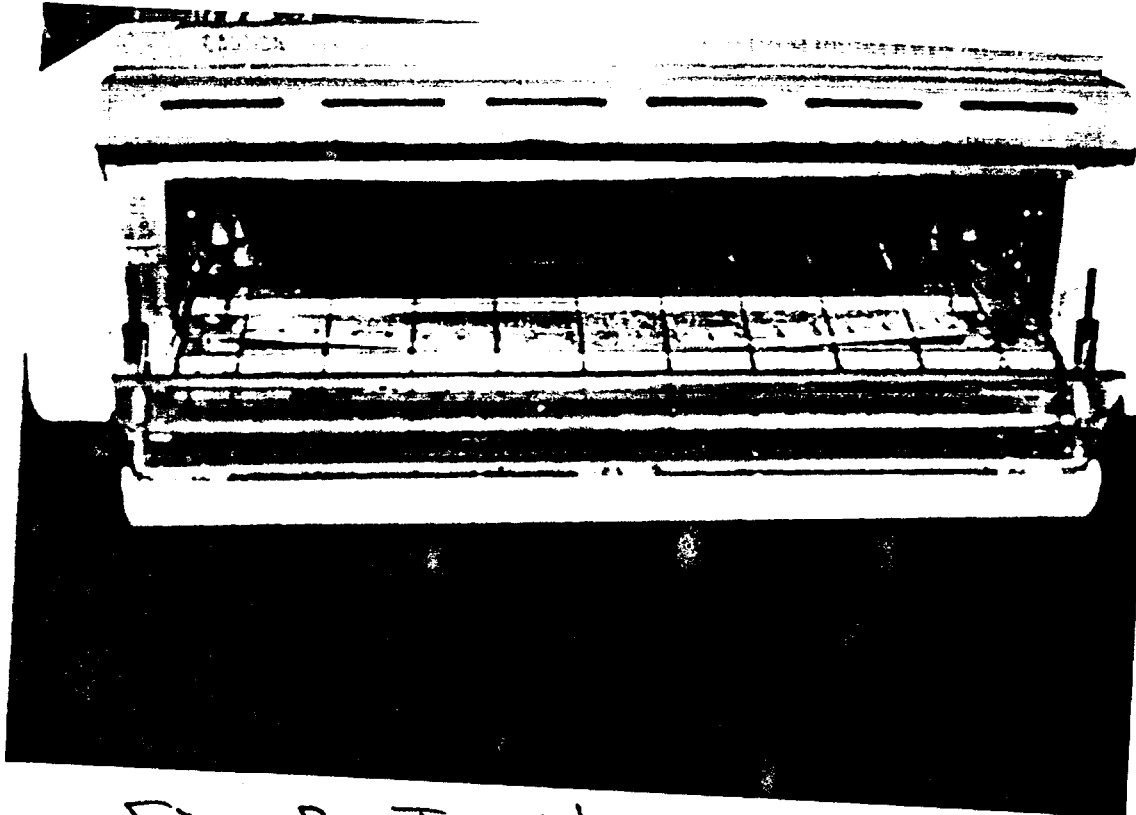


Fig. 5 - Inside of unit

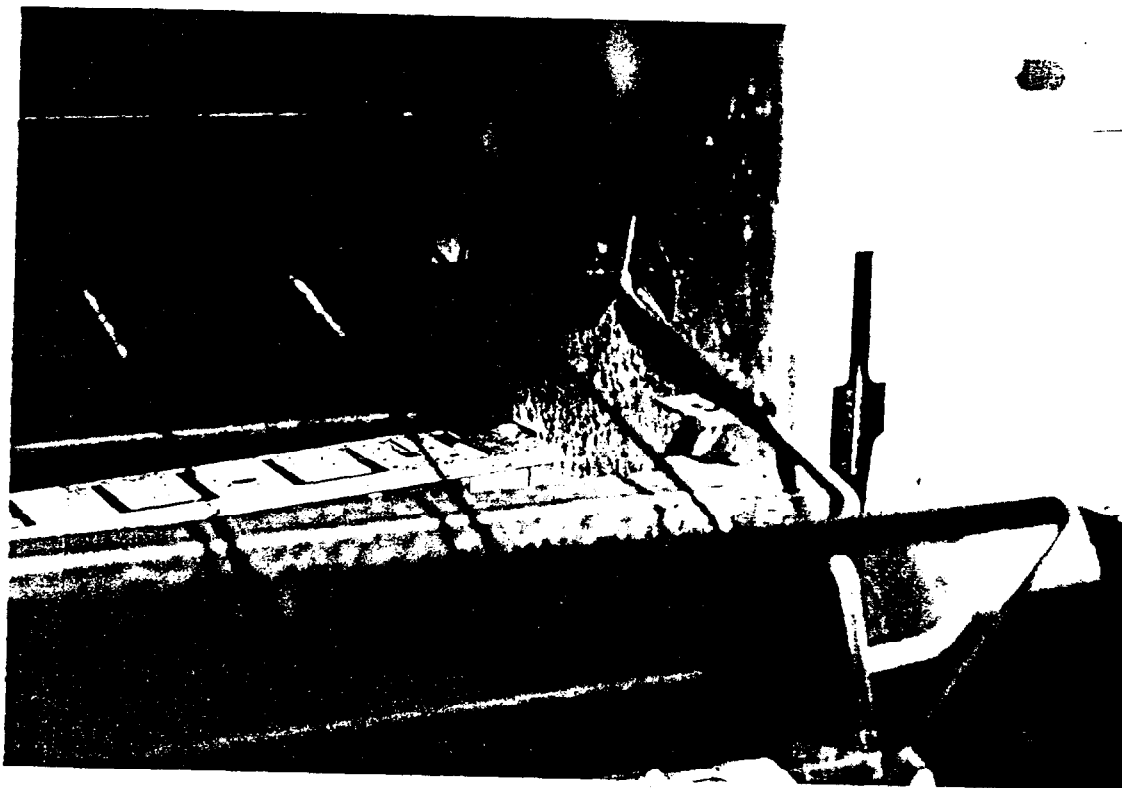


Fig. 6 - Close-up of unit's interior

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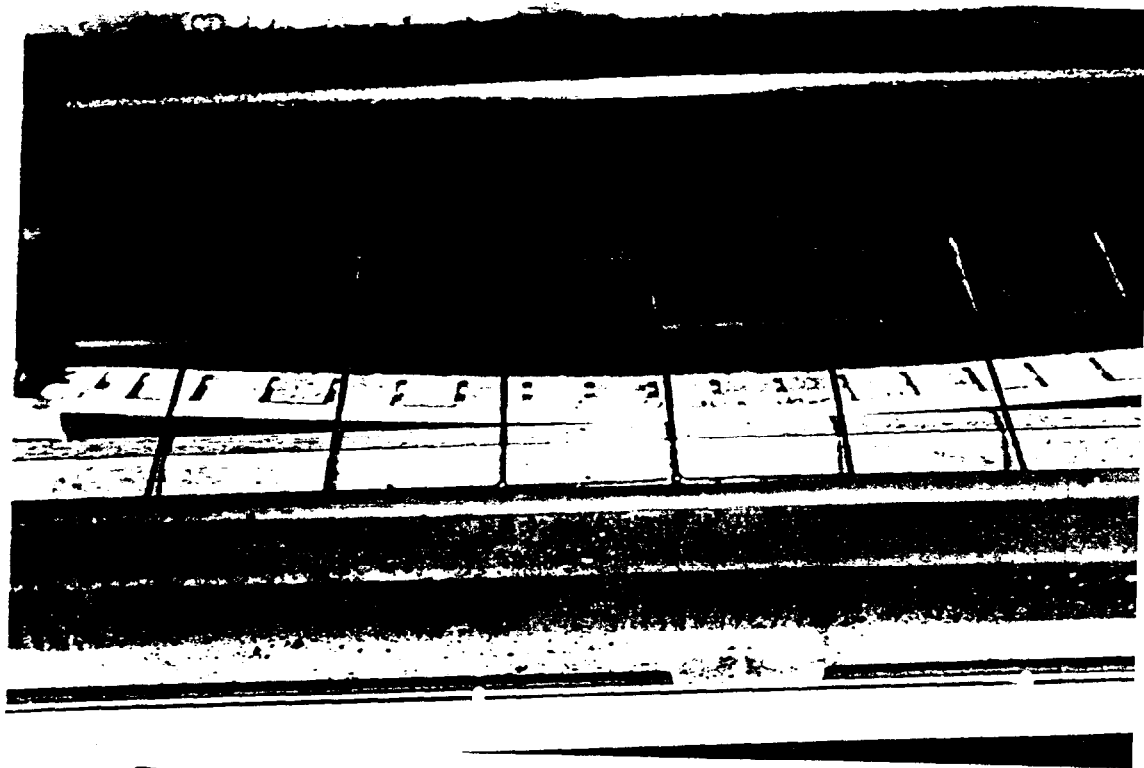


Fig. 7 - Bent metal piece inside
unit



Fig. 8 - Label on bottom of
unit

960409ccc7146



SAVE THIS USE AND CARE BOOK

Spacemaker^{*} Optima[™] Horizontal Toaster



800-231-9786

QUESTIONS? Please call us TOLL FREE!

MODEL T1000

*Trademark of General Electric Company, U.S.A.

Att. #2
960409CCC7146

U.S. Consumer Product Safety Commission SAMPLE COLLECTION REPORT				
1. Sample Flag		2. Date Collected 5/6/96		3. Sample Type and Number: 96-800-1632 <input checked="" type="radio"/> Physical <input type="radio"/> Documentary
4a Product Name TOASTER		4b Model T1000	4c NEISS 0234	5. Assignment Number 960409CCC7146
6. Complete for Import Samples Port of Entry: _____ Country of Origin: _____ Entry No. and Date: _____ Customs Contact: _____			7. MIS 32626	8. Hours Activity _____ Travel _____
			9a Home RO FOER	9b Collecting RO FOER
10. Sample Cost \$0.00		11. Invoice Value of Lot \$0.00		12. Size of Lot Units 1 unt
13. Manufacturer/Importer # BLA030 BLACK & DECKER SHELTON, CT 06484		14. Shipper/Foreign Manufacturer		15. Dealer/Import Broker#BLA030 DORINNE ZACCARDELLI 37 PINE KNOLL DR. COVENTRY, CT 06238
16. Supporting documents attached: Invoice No. and Date: _____ Date Shipped: _____ Shipping Record and Date: _____ Affidavit Signer's name, title and date: <u>NONE</u>				
17. Product Identification: Product is a horizontal toaster that is to be installed under a counter. It is labeled in part, "****Spacemaker Optima****BLACK & DECKER Horizontal Toaster***MODEL NO. T1000***HOUSEHOLD USE				
18. Reason for collection/analysis needed: <input type="radio"/> FHSA <input checked="" type="radio"/> CPSA <input type="radio"/> FFA <input type="radio"/> PPPA <input type="radio"/> RSA unit caught fire while in use				
19. Summary of Field Screening: none				
20. Sample size/Method of Collection: 1 unit was collected from the consumer and stored in a locked trunk until it was identified as per 21 and officially sealed in a paper bag as per 22. It was packaged in a cardboard box for shipping.				
21. Identification on sample: 96-800-1632 BJK 5/6/96		22. Identification on seal and date: 96-800-1632 Beverly J. Kohen 5/8/96		
23a Sample delivered to: UPS		23b Date 5/9/96	24. Report/Record Sent to: FOER	
25. Laboratory/Office: LSHL____ LSEL____ CRM____ CCA <u>X</u> Other _____				
26. Remarks: attached: receipt for sample				
27. Related Samples: none				
28a Collector's name/title: Beverly J. Kohen Investigator		28b Collector's signature/date: <i>Beverly J. Kohen</i> 5/8/96		
29a Reviewer's name/title: <i>Bernard Labay, Supv. Inv.</i>		29b Reviewer's signature/date: <i>Bernard Labay</i> 5/9/96		

PRODUCT IDENTIFICATION

ONLY***BLACK & DECKER U.S. INC. SHELTON, CT 06484***UL LISTED 228E
***"

960409CCC 7/46

ADDENDUM TO IDI #960409CCC7146

Attached, is the owner's manual for the toaster oven involved in the above incident.